



## Q'n Apps #S58

**Q: Help! How do I make my helpfile work with Windows 7?**

### **Using 32-bit HLP files under Windows 7**

The Windows 7 operating system is a 64-bit OS, featured on all new computers. If you've upgraded your computer or bought a Griffin series tester with a Windows 7 computer, you may have seen that the F1 function key does not give you the context-sensitive help that you are use to seeing. This is because Microsoft has removed support for .HLP files in Windows 7.

The cries of woe from Windows users have resulted in a fix from Microsoft. There is an update available from the Microsoft.com website that is easy to download and install. As of the writing of this note, the update is referred to in article [KB917607](#) and a link is provided for filename "Windows6.1-KB917607-x64.msu". Currently, the link is:

<http://www.microsoft.com/download/en/details.aspx?displaylang=en&id=91>

However, weblinks are prone to change. If the above link does not work, refer to the support article named above to find the new link.

Simply copy the file to your Temp folder and doubleclick to install. When finished, you can start your Symphony software and try it out. Remember that with Windows 7, you must hold down the "fn" key when using a function key.

Related information:

**Q'nApp #S16:** Symphony files